
M002 Integrated Quality & Environment System Policy

The Management declares that the Company's Mission as expressed in the Policy is aimed at:

- Satisfy Customers through provision of products/services that meet the required specifications;
- Protect the environment by preventing or minimising negative environmental impacts;
- Improving the efficiency of business processes.

The Management is also committed to support, disseminate and share the goals of continuous improvement in Quality and Environment as an essential part of its activities by identifying and updating:

- *Business context*, determining the *Internal and External Factors* that may influence the ability to achieve the expected results;
- *Needs and Expectations of Stakeholders*: Customers, Suppliers, Collaborators, Public Administration, Community and Property;
- *Risks and Opportunities* in relation to Context, Environmental Aspects and Needs and Expectations of the Interested Subjects, with particular reference to *business continuity*.

The Policy is provided, as information, to all Interested Parties: Collaborators, Partners working on behalf of the Organisation or who request it, also through publication on the website.

To achieve its objectives, the Organisation has adopted and maintains an Integrated Quality and Environmental Management System in accordance with ISO 9001 and ISO 14001.

The fulfilment of business objectives, as well as all the activities carried out by the Organisation, is focused on the central role of the Human Factor. Teamwork is encouraged: each activity carried out has its own Supplier who must perform at the best of his ability and a Customer whose expectations must be met.

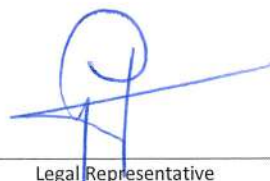
Management is committed to:

- Strictly comply with the legislation applicable to the activities carried out, the products and services made and the requirements voluntarily undertaken;
- Comply with the specifications of the Organisational Model ex Legislative Decree 231/2001 and its Code of Ethics;
- Ensure the necessary infrastructural and production resources by adapting them to technological innovations;
- Ensure safe and healthy working conditions that allow the prevention of injuries and occupational diseases;
- Ensure the sharing and awareness of all collaborators, encouraging their involvement, motivation and responsibility in the effective achievement of Company Objectives;
- Ensure the necessary training for all employees involved;
- Protect the environment, adopting the best and economically feasible technologies, monitoring processes and intervening to prevent pollution, taking into account, where possible, a life cycle perspective;
- Promote Research & Development of green products that allow recycling and reuse to limit the use of virgin materials with the aim of reducing the exploitation of natural resources;
- Identify mistakes not in order to find the responsible party but to understand the causes of failure, transforming them into opportunities for learning and individual and team growth;
- Assessing business risks to ensure business continuity and market permanence;
- Monitoring planned improvement objectives, evaluating the effectiveness of the actions taken, assessing any deviations and taking timely corrective action to reduce potential risks to the Organisation;
- Ensure the competitiveness that is necessary to ensure adequate market share, with activities to improve efficiency and control of internal costs.

The effectiveness of operational processes and communication flows are periodically assessed in the Directional Review through the analysis of performance measurement indicators and related targets.

Mignagola di Carbonera, 11.01.2023

Place and date


Legal Representative